



PRABODHAN SHIKSHAN PRASARAK SANSTHA'S (Regd.No. E-697 Ratnagiri)

RAJENDRA MANE COLLEGE OF ENGINEERING AND TECHNOLOGY

Approved by AICTE, Recognised by D.T.E & Affiliated to University of Mumbai
Accredited by NAAC with 'B+' Grade

Office: At & Po – Ambav (Devrukh) Tal – Sangameshwar, Dist – Ratnagiri, Pin – 415804 (Maharashtra)
☎: (02354) 269400/269401 • Email: info@rmcet.com • Website: www.rmcet.com • DTE Code: **3202**

Functioning of Grievance Redressal Cell

College has constituted Grievance Redressal Cell to address and resolve the grievances of the students. For receiving the grievances of the students online portal has been created and the link of the same is provided on the College website.

Students are required to first register himself/herself on the portal with following details

1. Institute Code – **3202**,
2. Name, Address, Mobile No.
3. Email ID (Email ID will be your user ID)
4. Name and mobile No. of the parent
5. College Registration No.

Total 18 facility/committee heads have been identified to categorize the grievances of the students.

After registration, student can register his/her grievance related to any of these categories online through the portal.

After receiving the grievance, concerned head of the committee will initiate the action against the grievance received and provide the solution to the same. The committee head will then submit the action taken report to GRC head and the same will be communicated to the concerned student through portal.

If the solution to be provided to grievance received is not under the capacity of the committee head, it will be discussed in the GRC meeting to provide appropriate solution.




PRINCIPAL
Rajendra Mane College of Engineering
& Technology Ambav, Devrukh,
Tal. Sangameshwar Dist. Ratnagiri,
Pin : 415804 (Maharashtra)